



**Powerful. Simple. Affordable.**

## Health Care Services Case Study 1

**CLIENT:** A national healthcare provider with over 25 locations. Monthly fixed telecom spend exceeds \$40,000 and mobile telecom spend reaches \$15,000 on average. The client receives 60+ bills per month.

**CHALLENGE:** The client had what they thought was a pretty good system in place to organize their telecom services, but they realized they would have much better control if they set up a central repository for invoice and account management. They had experienced significant recent growth and required a TEM management tool that would help them manage both fixed and mobile communications services. In the period of one year their total number of mobile devices had grown from 60 to over 200 units. Additionally, the number of locations had grown from 11 to 25, with additional locations on the horizon.

**RESOLUTION:** iTEMize provided an easy and affordable solution to manage the client's growing costs. The client required a hosted software solution (iSaaS) which would allow multiple departments and offices to utilize iTEMize remotely. Estimated hours saved per month: 20+. The client has been impressed with the efficiencies gained and the return on the cost of this very affordable solution.



## Your Trusted **TEM**-mate

### Inventory Management

iTEMize lets you track all your telecom services and equipment—both fixed and mobile—by user, location, or department.

### Financial Management

iTEMize flags billing variances to validate your invoices. It also saves more money and time by allowing easy access to important financial details, trends, and reports. You control who can pay bills and where costs are allocated. You can even create output for your general ledger and accounts payable systems.

### Contract & Dispute Management

iTEMize provides a central repository for important contract information that can even notify you via email about contract renewals. You can create disputes, email them to suppliers, and set reminders and actions. You'll never lose control again!

*"12 percent to 20 percent of telecom charges are in error, and 85 percent of the errors are in the carrier's favor."*

*Gartner*

